

Betty Hyde Co-operative Early Learning Centre Parent Handbook

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Open Monday to Friday 7:00 a.m. to 6:00 p.m.

Note: Betty Hyde Co-operative Early Learning Centre is closed for all Statutory Holidays including Family Day and Easter Monday. We also close at noon on the last working day before Christmas Day and open again on the first working day after New Year's Day.

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About Bettye Hyde Co-operative Early Learning Centre

1.1 Centre History

The Bettye Co-operative Early Learning Centre (BHCELC) has been in continuous operation since 1943. It grew out of the original Neighbourhood Nursery School, begun in the early forties by two energetic

mothers of young families, Polly (McKay-Smith)Hill, and Jo Adams. They were part of the wartime influx of people who brought new ideas to Ottawa. The nursery school was an idea whose time had come. It began as a little group of neighbourhood families cooperating to provide their children with an educational experience.

Before the first year was out, the families sought the assistance of Bettye Hyde, an outstanding educator who developed and ran the school's program for more than 20 years and subsequently established the Early Childhood Education program at Algonquin College. After a number of moves, and over 40 years in the All Saints Anglican Church, BHCELC found its permanent home at 43 Blackburn Avenue. For over 75 years, the cooperative impulse has remained strong. Parents have done everything from painting walls and ceilings, laundering dolls' clothes and building equipment, to planning investment strategies in the best interests of the school. They have always participated in the planning for the school and the teaching of their children. BHCELC and Polly Hill joined parents, children, alumni and staff (past and present) to celebrate the school's 50th and 60th birthdays. Stories were exchanged, memorabilia collected and a tree was planted in the schoolyard at Chapel and Blackburn, in honour of this very special and enduring nursery school.

In 2014 BHCELC embarked on a new era in its long history, expanding and changing its license to a full time Early Learning Centre, offering more flexible childcare options to its neighbourhood families. Thanks to a group of 20 Sandy Hill families a permanent home was purchased and retrofitted inside the historic Carriage House. Not only was BHCELC given a brand new place to call home, but a beautiful widely admired historic building was saved from the wrecking ball.

BHCELC is proud to continue to offer an opportunity for children, parents and educators to grow and learn together. It was founded to help develop the social, intellectual, physical, and emotional potential in all children.

The Centre is a registered, non-profit charitable corporation, owned and operated by the parents of its students.

1.2 Our Program Statement

Bettye Hyde Cooperative Early Learning Centre offers full-time licensed care for children aged eighteen months to five years. Some part-time spaces are available for children in both the Toddler and Preschool groups.

The Bettye Hyde Cooperative Early Learning Centre is a non-profit, co-operative child care centre that offers a safe, warm and welcoming setting for children. The child, their family, our Educators and our broader community are inextricably linked by the kind of program we offer. We encourage families to be “co-learners” with their children by inviting them into our centre to offer their perspective, and to participate in a way that they feel is meaningful. By looking at our community as an extension of our centre we help build a sense of belonging and make connections to the broader world. The children are

provided with opportunities to interact with our community through field trips, walks in the neighbourhood, guest speakers and community based initiatives (e.g. intergenerational story time, Seeds of Empathy, etc.)

The Learning Environment

BHCELC programs are based on developmentally appropriate practices that provide opportunities for active engagement with children and Educators in a caring environment. Our mission is to promote learning through play based activities in a safe, accepting and stimulating environment. The skill building that goes on as a natural offshoot of play lays the foundations for future learning. Our curriculum follows an emergent approach, allowing our Educators to observe the interests of the children and support their exploration, play and inquiry. This provides them with opportunities to extend their learning both inside and outside Bettye Hyde. This learning is documented and displayed through art and photographs in the classrooms as well as through the online sharing tool “Hi Mama”. This ongoing documentation coupled with informal observations from the educators and /or the director, enable us to review our strategies and their impact on the children and families. Mondays and Tuesdays have been declared media free days to limit the amount of time children are exposed to screens. We feel this provides a positive model for families and supports the development of language and literacy skills, as phones are kept out of sight and out of mind.

Early Learning for Every Child Today (ELECT) is a framework for Ontario early childhood settings that describes how children learn and develop. We use this as a guide for our curriculum and observations throughout the year. Our programs follow the ELECT framework to further enhance the children’s emotional, social, physical and cognitive development. The full ELECT document can be viewed via the following link:

http://www.children.gov.on.ca/htdocs/English/documents/topics/earlychildhood/early_learning_for_every_child_today.pdf

These views provide a starting point for developing our programs and practises that support positive and responsive interactions among the children, parents, Educators and staff. Since 1942, Bettye Hyde Co-op has provided an environment that works collaboratively with families to keep the children as our focus. This shared understanding, viewing children as competent, capable, curious and rich in potential helps build a place of belonging and a place to succeed.

All of our Educators are Registered Early Childhood Educators, trained in the latest developments in Early Childhood Education. This helps them plan for and create positive learning environments and experiences in which each child’s learning and development is supported. Ongoing Professional development is a key component in keeping our BHCELC Educators committed to the field of Early Childhood Education. Staff meetings are held monthly to discuss and share innovative ideas. We work to ensure our early learning environments are appropriate for the children’s developmental levels. Our programs support child-initiated and adult-supported experiences. There are opportunities to learn through movement, play and hands-on exploration. Through this type of learning, we allow children to test new knowledge in a relaxed setting. We incorporate indoor and outdoor play, as well as active play,

rest and quiet time, always giving consideration to the individual needs of the children. We strive to provide an environment in which children feel secure and at ease, allowing them to grow at their own pace. Our Educators use a warm, responsive and inclusive approach with the children, their families and the people in our community. The children are encouraged to interact and communicate in a positive way and their ability to self-regulate is supported. Open-ended play based materials are rotated in the program depending on the children's interests. The children are free to manipulate the materials, explore music and movement, create symbols and engage in imaginative expression and dramatic play. Through the process of thinking, feeling and doing children explore creative expression, problem-solve and use critical thinking skills, all the while strengthening their memory, learning, and sense of self.

We are committed to promoting the health, safety, nutrition and well-being of the children. All play spaces are monitored by the Educators on an ongoing basis. Toys and play areas are cleaned and disinfected regularly. Our cook prepares a variety of nutritious snacks and meals daily. An Educator joins the children for family style meals to model appropriate eating habits to encourage children to enjoy a variety of foods. All allergies are posted beside areas where food is prepared or served. Food for children with allergies/dietary restrictions is served in a separate container with the child's name on it. Occasionally, children help in the preparation of food items. Educators monitor proper hand washing before and after all meals and/or food preparation.

Parents participate in the overall organization and administration of the school through the cooperative's executive and the general meeting held annually. In addition, parents are an active component in the school's operation as they contribute their talents and/or help with our Annual Trivia Night fundraiser. In return, Bettye Hyde can be a source of support. Our Educators are a great resource when developing individual plans for children e.g. toilet training, transitions, behaviours and emotions. The daily drop-off and pick-up times, the school parties and events provide opportunities to meet neighbours and share parenting experiences; as well, the school's director and Educators encourage ongoing discussions on the many aspects of your child's development, in formal interviews or informal chats.

1.3 The Centre as a Co-operative

Parental involvement is what makes BHCELC special. As co-operative members, parents own the Centre. They operate it through the Executive and its committees; they make sure it stays financially sound through careful planning and an annual fundraising event. Being a BHCELC parent brings a commitment to the cooperative spirit, as well as many meaningful moments with the BHCELC children and community.

In addition to assisting with regular teaching duties, the Centre's Director is responsible for overseeing the program and for the daily management and operation of the Centre. The Director attends all Board of Directors meetings. As the list of parents may differ from one year to the next, the Director provides vital continuity to the operation of the Centre.

1.4 How Does Learning Happen?

How Does Learning Happen? The Province of Ontario's Pedagogy for the Early Years is a professional learning resource for those working in childcare and child and family programs. It supports pedagogy and program development in early childhood settings that is shaped by academic research of children, the role of educators and families, and the relationships between them. It builds on foundational knowledge about children. It is grounded in new research and best practice from around the world.

What does How Does Learning Happen? mean for program quality?

Curriculum “quality” refers to the kinds of programs that, according to research and practice from around the world, contribute to positive experiences and outcomes for children.

At BHCELC we follow this pedagogy in order to understand and support learning.

This pedagogical approach supports quality in our program in order to:

- build positive and responsive relationships;
- focus on children’s social, emotional, physical, creative, and cognitive development in a holistic way;
- provide environments in which children learn through exploration, play, and inquiry;
- encourage self-reflection, discussion, and ongoing collaboration and learning among Educators;
- engage with families, and value their strengths, contributions and unique perspectives;
- use pedagogical documentation to study, interpret, make visible, and help inform children’s learning and development.

These pedagogical approaches support children as they learn along a developmental continuum, and allow for smoother transitions from one program to another – for example, from our Toddler room to our Preschool room and from BHCELC to kindergarten, elementary school, and beyond.

<http://www.edu.gov.on.ca/childcare/pedagogy.html>

A child’s day at Bettye Hyde Co-operative Early Learning Centre

2.1 Indoor Activities

The children are in an entirely open space, able to move from one area to another as they wish. There are many activity areas: art, blocks, climbers, puzzles, books, music, painting, sensory, imaginative play, play dough, and quiet areas. BHCELC benefits from a large collection of stimulating and quality toys, games and resources that are rotated according to the Educators’ observations of the children’s interests. “Loose parts” can be found in all learning areas. These materials can be moved, carried, combined, redesigned, lined up, and taken apart and put back together in multiple ways. There are

materials with no specific set of directions that can be used alone or combined with other materials. The attention the Educators pay to what the children are enjoying within the program helps keep the children interested and looking forward to each and every day at BHCELC.

2.2 Snack and Lunch Time

This is a social time when children are invited to join an Educator at one of the small tables to share a nutritious snack or meal cooked by our own chef in our own kitchen. This provides a perfect opportunity for children to self-regulate and practise their self-help skills including washing hands, taking turns, pouring their own water (and mopping up their own spills :), clearing their dishes and composting their leftovers. All the while the children are socializing and developing language skills as they interact with their peers and the Educators.

2.3 Programming

Educators observe the children's play and plan activities according to the children's interests. Program ideas such as "dinosaurs" or "space" are examples of some of the children's favorites but finding a broken limb of a tree, while visiting the park, may take them off in a completely different direction! The Educators view themselves as "parallel-learners" with the children. The children's day to day experiences, observations and discoveries define the activities that emerge from them.

Updates from "Hi Mama" are sent to families to document the play and learning that is taking place Wednesday through Friday. Parents are encouraged to open these postings with their child (ren) so they can reflect and share in their child's early learning experience.

If parents recognize that they have resources at home, including their own talents, we encourage them to bring them to the program to also be parallel-learners and enhance the activities that are taking place. The involvement of our BHCELC families provides the children a special opportunity for learning and gives them a sense of pride in having something (or someone) important to contribute.

2.4 "Circle Time"

The Educators work on "school readiness" by planning activities for both large and small groups. Activities tie in with the children's observations and interests and often spark a great deal of conversation within the group(s). Circle activities are also an opportunity to support self-regulation as they practice the skills of listening, concentrating, sharing information, respect, responding at appropriate times, and encouraging enthusiasm for learning. It is a first step towards the more structured learning that will occur in elementary school.

The Preschool children who are planning to attend French Immersion/French schools have a special gathering time each morning in the Toddler Room. Eight children spend 45 minutes with an Educator who speaks only French while they play and do structured activities together.

2.5 Outdoor Activities

Weather permitting we get outside at least twice a day. Our green and garden style play yard provides opportunities for climbing, sliding, digging, and exploring with all the senses while enjoying the outdoors. Children should be dressed appropriately for outdoor play. An extra set of clothes must be available in case your child gets wet or muddy. Please provide mittens in colder weather, not gloves as we encourage children to dress themselves independently. All items must be labelled with the child's first name.

Activities outside the daily routine

3.1 Special Activities

From time to time, Educators may select a small group to engage in a special activity such as playing a particular game, or baking. This can give an Educator an opportunity to work closely with small groups or individual children, establishing one-to-one relationships. Special visitors are often invited to circle time. These could include fire fighters, wildlife specialists, musicians, and children's entertainers. We try to engage family members in this part of the day as much as their time will allow. Special talents, collections and holiday traditions shared by family members, with the whole group, makes for some wonderful connections and instills a sense of pride for the children.

3.2 Birthdays

We are delighted to celebrate birthdays at Centre. We will endeavour to schedule your child's special day to coincide with their birthday. If you would like to do something special for that day please plan something that minimizes sugar consumption. We encourage you to talk to one of the Educators for suggestions on ideas that have worked well in the past.

3.3 Field Trips

Field trips are an integral part of our program with childcare fees covering any costs that may be incurred. BHCELC is perfectly located between some lovely city parks therefore we endeavour to visit them as much as the weather will allow, in all seasons.

Field trips are often planned for the Preschool children. We endeavour to take advantage of the many wonderful places in Ottawa. Examples include: a trip to the library or the National Art Gallery, a city bus trip to attend the Children's Festival or one of our many Museums.

If these trips are undertaken by bus, parental consent is required. Pick-up times for the children remain unaffected. We require adult volunteers to help supervise the children on these occasions. In our experience, the adults enjoy the outings as much as the children!

Betty Hyde as a Co-operative

4.1 Annual General Meeting

It is essential that at least one parent/guardian per family attends the Annual General Meeting, usually held in June, where member commitments are made and committees are struck. It is each parent's/guardian's responsibility to take on one or more member positions. Those unable to attend the AGM will be contacted by the Director and assigned positions still unfilled when the meeting is adjourned.

4.2 Parental Involvement

In an effort to maintain the cooperative spirit on which BHCELC was founded we ask parents to help us out with special activities (e.g. The Annual Trivia Night fundraiser held each November). Also if parents have a special interest or skill that may help in the overall care and maintenance of the Centre we ask them to share them with us. (e.g. sewing, carpentry, social media etc.). When we hold special events we also welcome everyone in attendance to chip in and help with the set up and tidy-up so that all in attendance can enjoy themselves equally.

4.3 Volunteer Board of Directors

The affairs of the Centre are managed by a volunteer Board of Directors, which includes a minimum of four and a maximum of seven officers and the Director of the Centre. The officers are parents/guardians appointed at the Annual General Meeting held every June. The Board of Directors oversees the administration of the Centre, including the hiring of Educators, determination of salaries and fees, financial control and fundraising events. The Treasurer, President and Director have official signing authority for Centre accounts (two of three signatures are required).

The Board of Directors meets monthly to conduct its business. All parents are welcome to attend these meetings and to participate in discussions, or to pass on concerns to Board members. Minutes of all meetings are posted in the Centre and then filed in an information notebook kept in the Centre for parental perusal.

The specific duties of Board members are as follows.

President: The President provides general administration and supervision of the operation of the Centre. The President's role is central to coordinating the work of the Board and committees. The President is directly responsible for overseeing activities and ensuring that all deliverables are fulfilled. The President is also responsible for setting the agenda for meetings and keeping the agenda on track. Additional responsibilities and expectations include liaising with staff and families and fulfilling other tasks as required in order to ensure the success of the organization. The President is the final authority for the Centre, and must be fully informed of any problems and significant plans.

Vice-President: The Vice President's job consists of supporting and collaborating with the President. The Vice-President undertakes such responsibilities as delegated by the President and exercises duties of the President during any absences.

Treasurer: The treasurer is responsible for financial affairs, in consultation with the bookkeeper. An official independent audit is done annually. The bookkeeper maintains the books. The Treasurer advises on expenditures, provides monthly financials to the Board and annual financial statements to the whole of the membership; and prepares the budget. The Treasurer approves spending on Centre activities and events and along with other Board Members, working with the bookkeeper, completes all financial transactions.

Secretary: The Secretary produces the minutes of meetings and distributes them to the Board members. The Secretary also ensures that a copy of meeting minutes is put up in the Centre. They also produce any official correspondence the Board of Directors wishes to distribute. The Secretary ensures that meetings are conducted in accordance with the bylaws.

Members-at-Large:

The three Members-at-Large contribute to the governance of the Centre by attending monthly meetings, offering advice and support on BHCELC initiatives, and taking on special projects where appropriate.

4.4 Other Member Positions

The continuing smooth operation of the Centre requires a wide range of parent participation. The various ways in which parents can get involved, described below, offer everyone a chance to participate at a level that reflects their talents, interests and available time and an opportunity to make a real contribution to the Centre. Each task followed through to completion helps our cooperative Centre to function. There may be some variation in the positions and committees from year to year.

Fundraising: BHCELC tries to raise approximately \$10,000 each year to fund the purchase of new equipment and/or Centre improvements. This typically occurs by hosting an annual trivia night. We require one or two people to act as Coordinator(s) and other parents to collect prizes and sell tickets.

Special Events Committee: The parents on this committee help with the Centre's social events such as the Festival of Lights party in December. This committee assists with any other events that may be held throughout the year.

Driving: Someone with a large vehicle (truck or van) is needed from time to time to transport materials for a fundraising or maintenance project.

Scholastic Book Orders: One person is needed to distribute order forms to families each month, organize and place the order, and distributes books to families.

5. Calendar of Activities

May-June – Spring Field Trips – volunteers welcome

May-June – Family Celebration Day - hosted by the children for their families

Mid-June – Annual General Meeting. The budget is passed and a new Board of Directors is chosen by the members of the cooperative. Attendance of all members is mandatory.

Late Summer – Graduation Ceremony is held to mark the end of some children's stay at BHCELC as they move on to a new phase in their learning and development.

Late Summer – Combined meeting of new and old board. The purpose of this meeting is to orient new board members to their responsibilities and to give old board members a chance to pass on their files and any useful advice.

October – Fall Pumpkin Party

November -Trivia Night Fundraiser - (usually 2nd Saturday)

December - Festival of Lights party singalong

6. Administration guidelines and policies

1. Admission and Wait -List Policy

Over the years, the parent body has adopted policies that enable the school to run smoothly, meet its staffing and licensing requirements and keep the Centre's operation on sound financial footing.

Minimum age for entry is 18 months, although if a child is walking sooner there may be an opportunity for them to start earlier. BHCELC uses the Centralized Waiting List offered through the City of Ottawa. The list can be found at www.ottawa.ca/daycare or by calling 311 and following the prompts. Children are admitted throughout the year as vacancies become available. If you would like to arrange a visit to our centre please contact us by email at bettyehydeottawa@gmail.com or phone at 613-236-3108.

BHCELC accepts new registrations on a first-come, first served basis. The only priority is for families that already have a child attending BHCELC. Once parents have visited our Centre, they may request to be placed on our internal waiting list. We will collect the minimum amount of information required for our waiting list purposes and this information will be kept confidential.

Full-time and part-time spaces are available in both Toddler and Preschool programs.

2. Fees, Subsidies and Payment Method

Our volunteer Board of Directors reviews, revises and sets the Centre fees yearly. The current fee schedule is: Preschool fees: \$1140/mo. or Mon./Wed./Fri. \$684/mo. or Tues./Thurs.: \$456/month.

Toddler fees: \$1553/mo. or Mon-Wed-Fri : \$931.80/mo. or Tues./Thurs.: \$621.20/month.

Tuition Subsidies:

At BHCELC, we recognize that high fees can represent an enormous barrier to accessing quality child care services. If you are interested in our centre but cannot afford the above fees, you may be eligible for financial help to cover all or part of your monthly childcare costs. You can apply for a child care fee subsidy through the City of Ottawa. You will find more information about applying for a fee subsidy here: <https://ottawa.ca/en/residents/social-services/childrens-services/get-help-your-child-care-costs>. You may also call 311 to speak with a city worker about the application process.

According to the City of Ottawa, reasons for receiving a child care fee subsidy for those with a financial need include (but are not limited to): work (full-time, part-time, shift work or self-employed), school, looking for work, being a parent/guardian to a child with special needs, being a parent/guardian with special needs or being referred by a professional agency (for example, Children's Aid Society).

At the bottom of our website, you will also find a calculator that can help you determine how much you would be expected to pay each month for child care fees (do not include spaces or commas when entering the amount): <https://ottawa.ca/en/residents/social-services/childrens-services/get-help-your-child-care-costs>

As an example; if the combined income for yourself and your spouse (if applicable) is \$50 000, you would be expected to pay \$416.67 per month – the subsidy would cover the difference between this amount and the full fee.

If your income is \$20 000/year or less, the subsidy would cover the full amount of your childcare fees.

If you qualify for a subsidized spot and are offered an available spot at BHCELC, the Director will inform the City that you will be registering with us and the City will be in touch to set up your account with them.

Full-fee spaces: Upon registration, parents must pay a non-refundable registration fee of \$100, as well as a refundable deposit of half of a month's fees. All fees are paid by Electronic Funds Transfer. The EFT forms are available by electronic copy along with a "Parental Agreement" form and Immunization form. Parents also need to provide a photocopied immunization record.

Payment of monthly fees will be debited from the account indicated on the EFT form. This half month fee deposit acts as insurance that parents give us the required one months' notice in case of withdrawal, and when they do, this amount will be applied to their last month's fees.

Family Rate: a family with more than one child registered at BHCELC will pay only one registration fee. In addition, the second and lesser fee is reduced by 10 per cent.

Mid-Month Registrations: Students starting before the 15th of the month are charged the full program fee for the month. Arrivals after the 15th of the month are charged half of the full program fee for the month.

3. Withdrawal

Should you wish to withdraw your child from the Centre, we require one full month's notice (delivered no later than the first day of the month), or one month's fees in lieu of notice. Otherwise, your prepaid deposit fee will be withheld in lieu of proper notification. Should you withdraw your child in the middle of the month the full month's fee is due in full, regardless of notification, and proper notice must be received no later than the 1st of the month for the following month that your child will no longer attend. With proper notification of withdrawal, your prepaid deposit fee will be reimbursed. The Centre also requires notice, as above, for a reduction in the frequency of attendance, i.e., if you decide to drop from five days to three days per week.

Notice of any changes regarding your child's enrolment in the Centre, or in a particular program, should be given to the Director via email at: bettyehydeottawa@gmail.com.

4. Extended Leave

To hold and guarantee a child's space in the program during an extended leave from the Centre, full monthly program fees must be paid during the absence. This is applicable to only the first (full-fee) child for families with more than one child in the Centre.

You do have the option of withdrawing, with proper notification, and registering again if a space is available. Please note that a registration fee is charged with every registration.

5. Absences

Please always advise the Director as soon as possible if your child is going to be late, absent, or is being kept home because of illness. We regret that we are unable to provide refunds or make-up time for days absent.

6. Health

Please keep your child at home if he/she has the following symptoms:

- Fever, persistent crying, irritability, unusual lethargy, difficult or irregular breathing or other signs of possible illness.
- Diarrhea, defined as an increased number of stools compared with the child's normal pattern, increased stool or decreased stool form.
- Vomiting twice or more in the previous 24 hours unless it can be determined that the vomiting is due to a non-communicable condition and the child is not in danger of dehydration.
- Mouth sores associated with the child's inability to control her/his saliva, unless the doctor states in writing that the child is non-infectious.

- Rash with fever such as measles or roseola or behaviour change associated with such rashes until a doctor has determined that the illness is not a communicable disease.
- Scabies until after the treatment is complete.
- Whooping cough until 5 days use of the medication has been completed.
- Hepatitis A infection until 1 week after onset and jaundice, if present, has disappeared.
- Gastroenteritis.
- Streptococcal throat (strep throat) until 24 hours after the first treatment and until your child's temperature has been normal for 24 hours.
- Mumps until 9 days after the start of the gland swelling.

If your child becomes ill with any of the outlined illnesses, you will be required to pick up your child as soon as possible. If we are unable to reach you, the emergency contacts on your registration form will be called.

Your child must be symptom free without the use of any medication for a full 24 hours before returning to BHCELC. Regardless of the time you are called to pick up your child they may not return to Bettye Hyde the day immediately after. Please be informed that a doctor's note may be required, depending on your child's type of illness, upon your child's return.

Please note that if there is an outbreak of a communicable condition we are required to notify the Health Department and an afflicted child will be unable to return to the Centre for 48 hours after the last symptom of illness, rather than the usual 24 hours.

7. Medication Policy

If the timing of a prescription medicine is such that it must be taken during a child's time at BHCELC, please discuss these requirements with one of the Educators.

Non-prescription medicines can be given if the child's parent/guardian fills out a BHCELC medication form with detailed instructions (i.e. an antihistamine for a diagnosed allergic reaction).

All medicines must be in their original container and include a description of their contents, dosage and storage requirements (temperature). Parents will be asked to sign a medical administration instruction form indicating both the start date and completion date for the medication. Instructions must clearly state which Educator(s) are authorized to administer the medication.

The authorized Educator will keep the medicine in a safe location. The Educator will keep a written log of the medicine given, the dosage, and the time and the date.

Medicine required for ongoing medical conditions or potential emergencies such as asthma or an anaphylaxis allergy must be made available to the Educator authorized to administer them at all times. These medications will be kept in a safe but easily accessible location. Pictures of the child(ren) with anaphylaxis allergies will also be kept on their file and posted in the child's room to ensure all adults are aware of the potential for a medical emergency.

8. Immunization

BHCELC adheres to the policies stipulated in the licensing guidelines under the authority of the Minister of Education, quoted below.

(1) Every operator shall ensure that before a child is admitted to a day nursery operated by the operator or to a location where private-home day care is provided by the operator, and from time to time thereafter, the child is immunized as recommended by the local medical officer of health.

(2) Subsection (1) does not apply where a parent of the child objects in writing to the immunization on the grounds that the immunization conflicts with the sincerely held convictions of the parent's religion or conscience or a legally qualified medical practitioner gives medical reasons in writing to the operator as to why the child should not be immunized.

Each family registering at BHCELC must submit an electronic immunization record to Ottawa Public Health as well as a copy of the immunization record to the Centre. If an exemption to the immunization requirements is sought, Ottawa Public Health must be contacted. The electronic form is available here;: https://app06.ottawa.ca/cgi-bin/form.cgi?dir=cimmunization&form=immunization_en

9. Medical Emergency

In case of a medical emergency, the afflicted child will be taken to the hospital. We will notify the parent or guardian when the medical emergency happens. If we cannot reach you, the emergency contact person will be called, and the family doctor will be called. If we are unable to reach either contact, the Educators will take the child to the nearest hospital and continue their attempts to contact the parent or guardian. We cannot stress enough the importance of making sure that you keep the Centre informed of all changes to addresses and phone numbers.

In case of a minor accident (scrape or abrasion), we immediately apply first aid, comfort the child and decrease the child's activities until they are ready to actively participate in the program. In the case of a more serious occurrence, an accident report will be filled out and given to a parent to sign. A copy of this form will be retained by the Centre .

10. Emergency Management Policy and Procedures

BHCELC has emergency management policies and procedures in place, which are posted in both the Preschool and Toddler rooms. Our designated Emergency Shelter is "all saints", located one block north of the Centre at 10 Blackburn Avenue.

If an emergency occurs which requires the Centre to be evacuated, all children and adults on the BHCELC premises will proceed to the designated shelter before parents are notified. If we have determined we need to "lockdown "or "shelter in place", parents will be notified as soon as it is safe to do so. When possible, email notices will be sent to parents along with a "HiMama" notice. Calls will be made to each family member until one of our Educators has spoken to someone in person. If parents cannot be reached we will call the "emergency contact" stipulated on the child's registration document.

11. Waiver

The Centre is not in any circumstances responsible for accidents or illnesses that occur at the Centre.

12. Transportation

Parents are responsible for transportation to and from BHCELC. Over the years, families have helped each other out in getting their children to and from our Centre, forming carpools, or just helping another parent in a pinch. The staff cannot under any circumstances provide transportation for children.

In order to assure smooth Centre operations, please be punctual when dropping off and picking up your child. If you would like to visit with other adults please do so in rooms where the children are not involved in the program.

13. Drop-off and Pick-up

When picking up and dropping off your child by car, please ensure that you comply with the City of Ottawa's anti-idling by-law, which states that "No person shall cause or permit a vehicle to idle for more than three (3) consecutive minutes in a sixty (60) minute period." Upon registering at BHCELC all families may request a 15 minute drop-off and pick-up parking permit. When this permit is displayed in the front window of the car, parents will not be ticketed for the short time they spend in one of the 3 spots directly in front of BHCELC (on the east side of Blackburn). If you are going to be parked for more than 15 minutes, please park across the street in the one hour parking.

The Centre opens at 7:00 a.m. and closes at 6:00 p.m. Children must be picked up and have exited the Centre by the end of their paid program time. Late pick-up fees will be charged for departures outside these times. If your child is picked up outside the Centre's usual hours of operation, overtime fees will be charged at the rate of \$15.00 per 15 minutes. The Centre hopes this will encourage everyone to allow enough time at the end of their work day for pick-up. Overtime fees will be paid directly to the Educators.

The Educators must be advised if someone other than the child's legal guardian(s) is to pick up the child. We will not allow a child to leave with anyone who has not been specifically authorized by their legal guardian.

14. Dismissal

The Centre reserves the right to require the withdrawal of a child who has been consistently disruptive. After discussion with the Board of Directors, this measure may be imposed when the child poses a significant risk either to themselves and/or to others. This measure will only take place following a meeting between the parent(s), Director and Educators.

15. Nut Free and sesame seed free Zone

Due to the existence of anaphylactic allergies, BHCELC Cooperative Early Learning Centre is NUT-FREE (peanuts and tree nuts) and SESAME SEED free.

16. Anaphylactic Food Allergies

There are children at the Centre who have severe allergies which can cause an anaphylactic reaction. An anaphylactic reaction is an allergic reaction so severe it can cause death. Nuts and peanuts are a common trigger for anaphylaxis. As a result, the Centre does not permit nuts, peanuts or nut/peanut products to be brought into its premises.

If your child is entering the Centre after recently eating peanut butter or other such products, please ensure that hands are thoroughly washed and teeth are brushed. A peanut/nut allergy can be so severe that even touching or inhaling a trace amount can trigger a life-threatening reaction.

To safeguard allergic children, we insist there be no food from home brought into the playground or the building unless it has been prearranged for a special occasion. We must be informed in writing if it is necessary for you to supply a special snack for your child.

Please help us in teaching your child that they are not permitted to share food with other children.

17. Nutrition Philosophy

BHCELC believes that healthy vegetables, fruit, and protein-filled meals help keep children healthy, strong and content. Our cook endeavours to make all our meals from scratch using a wide variety of ingredients. We do not serve dessert. We believe all healthy food is a treat and by modelling good eating habits the Educators can help set children up for a lifetime of enjoying good food.

Menus are always posted in our front entryway so that parents can talk to their child about their meals and the food they have to look forward to or have enjoyed. Menus are also available through the HiMama app.

Our cook is always happy to talk to parents about their child and their eating habits and is happy to share recipes.

18. Clothing

It is important that your child wear clothing that is suitable to an active and often messy play environment. We ask you to label everything with your child's name: each year the lost and found box collects large quantities of unmarked clothes. Each child should keep a bag with a complete change of spare clothes at Centre. This bag should be marked with the child's name and given to one of the Educators. Children are taught and encouraged to dress themselves at BHCELC: slip-on shoes and boots, pull-on pants, mittens (not gloves) etc., make this task easier. All children are taken outside for a play period in all but the most inclement weather, so please make sure that they are appropriately dressed; in particular, send them in splash suits and rubber boots on rainy days. On sunny days, or when the ultraviolet index is high, children should arrive with a hat and already-applied sunscreen. Diapers, diaper liners and wipes must be provided for children who are not toilet trained. The Centre encourages the use of cloth diapers.

19. Sleep Policy

Upon registration, the Educators will discuss the individual sleeping schedule of each child with their parent/guardian. We will work in conjunction with families to make sure we are being as consistent as possible to help each child transition as seamlessly as possible to our daily schedule. Communication with families continues on an ongoing basis as needed. When a Toddler makes the transition to the Preschool room this is one of the topics that will be discussed with the parent(s) in a one-on-one meeting with the Educators.

Children at BHCELC are given an opportunity for 2 hours of quiet/nap time from 1 p.m. to 3 p.m. each day. Each child has their own cot which is clearly labelled with their blanket and stuffed animal kept on it. Each child's cot is placed in the same place each day unless it is determined that the child would rest better in a different location. Any changes to location will be mentioned to the parent(s).

All children who are sleeping are closely monitored, while children who are awake play quietly. A monitoring schedule is posted in the sleep room. The half hour checks are visual, with each child being checked one at a time. The Educator in charge of the 30 minute checks signs the monitoring schedule along with the number of sleeping children. Through this process the Educators are aware of how restful each child is each day in order to communicate with parents should something out of the ordinary occur. Any sleep pattern that strays from the norm will be documented in the communication book. This information will be conveyed to parents so they can prepare their home routine in a way that compensates for a child that may not have had their usual naptime.

Children are allowed one stuffed animal and blanket from home should they be helpful in comforting them during this peaceful time.

Each child's daily sleep schedule is noted for parent's reference through the "HiMama" app. If parents have any questions with regard to this, the Educators will make themselves available at pick-up time.

20. Inclusion Policy

BHCELC is an inclusive Centre, meaning we welcome children with a variety of developmental needs. Together with the Children's Integration Support Services (CISS), a division of the Andrew Fleck Child Care Agency, we ensure that all children receive developmentally appropriate programming. The Program Director and Educators must assess children with identified developmental needs prior to registration. This assessment is required to ensure that the Centre can provide appropriate support, and to determine the level of assistance required from CISS, if any.

CISS states that, "a child who has a physical or mental impairment that is likely to continue for a prolonged period of time, and who as a result is limited in activities pertaining to normal living, as verified by objective, psychological or medical findings, and including a child with a developmental handicap" is eligible for support from CISS.

The number of children in our programs with special needs depends on the Educators being able to provide all children in the program with the appropriate attention/supervision and having the

appropriate support provided by CISS. The Program Director is available to assist families requiring support from CISS.

CISS provides a range of support to assist with the integration of preschool children with special needs, including, but not limited to the following:

1) Integration Advisors: The advisor's role is to support the family and the program. The advisors provide assistance in the development of individual program plans and goals, and also support the program and Educators with how to incorporate the goals into the regular program activities. The advisor visits programs as needed in consultation with the Educators and is available for consultation with families anytime.

2) Program Assistants (PA): Program assistants provide support with the challenges of integration for the teachers in the program. PAs are assigned to programs to provide a balanced teacher/child ratio in order to provide the fundamental attention/supervision required by all children in the program, and to facilitate the integration process. A maximum of one PA is permitted in any program.

21. Harassment Policy

BHCELC is committed to providing an environment in which all individuals are treated with respect and dignity. Harassment will not be tolerated from any person in the childcare facility. The Membership, staff and volunteers are expected to uphold this policy, and will be held accountable by the HR Committee of the Executive committee.

Harassment, as it pertains to this policy, is:

- engaging in a course of vexatious comment or conduct against a member, staff or volunteer in the preschool – a comment or conduct that is known or ought reasonably to be known to be unwelcome; and
- any vexatious comment (including communication both verbal and non-verbal), written or not, whether intended to harm or not.

Harassment may relate to a form of discrimination as set out in the Ontario Human Rights Code, but it does not have to. Examples of harassment include: belittling a person; demeaning a person; embarrassing a person; humiliating a person; repeating a behavior they've been told offends; and threatening or intimidating a person.

Members, staff and volunteers are encouraged to report any incidents of harassment to the President of the Executive or the Program Director. There will be no negative consequences for reports made in good faith. The HR Committee of the Executive will investigate and deal with all concerns, complaints, or incidents of harassment in a fair and timely manner, while respecting the individuals' privacy as much as possible. Nothing in this policy prevents or discourages a member, staff or volunteer from filing an application with the Human Rights Tribunal of Ontario on a matter related to Ontario's Human Rights

Code within one year of the last alleged incident. A member, staff or volunteer also retains the right to exercise any other legal avenues that may be available.

22. Parent Issues and Concerns Policy and Procedures

Purpose

The purpose of this policy is to provide a transparent process for parents/guardians, the child care licensee and staff to use when parents/guardians bring forward issues/concerns.

Definitions

Licensee: The individual or agency licensed by the Ministry of Education responsible for the operation and management of BHCELC

Staff: Individual employed by the licensee (e.g. program room staff)

RECE: Registered Early Childhood Educator

Policy-General

BHCELC families are encouraged to take an active role in our Early Learning Centre and regularly discuss what their child(ren) are experiencing within our program. BHCELC's cooperative structure offers a warm and welcoming environment in which all members have a place to voice any observations and/or concerns they may have. As reflected in our program statement, we support positive and responsive interactions among the children, parents/guardians, RECEs, our cook and our Director. Our aim is to foster the engagement of and ongoing communication with parents/guardians about the program and their children. Our staff are available to engage parents/guardians in conversations and support a positive experience during every interaction.

All issues and concerns raised by parents/guardians are taken seriously by the members of our staff, our Director and the Board of Directors and will be addressed. Every effort will be made to address and resolve issues and concerns to the satisfaction of all parties and as quickly as possible.

Issues/concerns may be brought forward verbally or in writing. The email addresses for all members of our volunteer Board of Directors can be found on our website; www.bettyehyde.com. Our Director can be reached either in person, by phone 613-236-3108, or in writing at bettyehydeottawa@gmail.com. Responses and outcomes will be provided verbally and/or in writing upon request. The level of detail provided to the parent/guardian will respect and maintain the confidentiality of all parties involved.

An initial response to an issue or concern will be provided to parents/guardians within 24 hours or one business day. The person who raised the issue/concern will be kept informed throughout the resolution process.

Investigations of issues and concerns will be fair, impartial and respectful to parties involved.

Confidentiality

Every issue and concern will be treated confidentially and every effort will be made to protect the privacy of parents/guardians, children, staff, students and volunteers, except when information must be disclosed for legal reasons (e.g. to the Ministry of Education, College of Early Childhood Educators, law enforcement authorities or a Children’s Aid Society).

Conduct

Our centre maintains high standards for positive interaction, communication and role-modeling for children. Harassment and discrimination will therefore not be tolerated from any party.

If at any point a parent/guardian, provider or staff feels uncomfortable, threatened, abused or belittled, they may immediately end the conversation and report the situation to the Director and/or licensee.

Concerns about the Suspected Abuse or Neglect of a child

Everyone, including members of the public and professionals who work closely with children, is required by law to report suspected cases of child abuse or neglect.

If a parent/guardian expresses concern that a child is being abused or neglected, the parent will be advised to contact the [local Children’s Aid Society](#) (CAS) directly.

Persons who become aware of such concerns are also responsible for reporting this information to CAS as per the “Duty to Report” requirement under the *Child and Family Services Act*.

For more information, visit

<http://www.children.gov.on.ca/htdocs/English/childrensaidthereportingabuse/index.aspx>

Procedures:

Nature of Issue or Concern	Steps for Parent and/or Guardian to Report Issue/Concern:	Steps for Staff and/or Licensee in responding to issue/concern:
Program Room-Related e.g: schedule, sleep arrangements, toilet training, indoor/outdoor program activities, feeding arrangements, etc.	- Raise the issue or concern with the Educators, Cook, Director.	- Address the issue/concern at the time it is raised or - arrange for a meeting with the parent/guardian within 24 hours or one business day. Document the issues/concerns in detail. Documentation should include:

<p>General, Centre- or Operations-Related</p> <p>E.g: child care fees, hours of operation, staffing, waiting lists, menus, etc.</p>	<ul style="list-style-type: none"> - Raise the issue or concern with the Director. 	<ul style="list-style-type: none"> - the date and time the issue/concern was received; - the name of the person who received the issue/concern; - the name of the person reporting the issue/concern; - the details of the issue/concern; and - any steps taken to resolve the issue/concern and/or information given to the parent/guardian regarding next steps. Provide contact information for the appropriate person if the person being notified is unable to address the matter.(eg. The President of the Board of Directors)
<p>Staff, Director, and/or Licensee-Related</p>	<ul style="list-style-type: none"> - Raise the issue or concern with the individual directly, or with the Director . <p>All issues or concerns about the conduct of staff, etc. that puts a child’s health, safety and well-being at risk should be reported to the Director as soon as parents/guardians become aware of the situation.</p>	<p>Ensure the investigation of the issue/concern is initiated by the appropriate party within one business day or as soon as reasonably possible thereafter. Document reasons for delays in writing.</p>
<p>Student / Volunteer-Related</p>	<ul style="list-style-type: none"> - Raise the issue or concern with the staff member responsible for supervising the volunteer or student with the Director. <p>All issues or concerns about the conduct of students and/or volunteers that puts a child’s health, safety and well-being at risk should be reported to the supervisor as soon as parents/guardians become aware of the situation.</p>	<p>Provide a resolution or outcome to the parent(s)/guardian(s) who raised the issue/concern.</p>

Escalation of Issues or Concerns: Where parents/guardians are not satisfied with the response or outcome of an issue or concern, they may escalate the issue or concern verbally or in writing to the President of our volunteer Board of Directors.

Issues/concerns related to compliance with requirements set out in the Child Care and Early Years Act, 2014 and Ontario Regulation 137/15 should be reported to the Ministry of Education’s Child Care Quality Assurance and Licensing Branch.

Issues/concerns may also be reported to other relevant regulatory bodies (e.g. local public health department, police department, Ministry of Environment, Ministry of Labour, fire department, College of Early Childhood Educators, Ontario College of Teachers, College of Social Workers etc.) where appropriate.

Contacts;

Director - Cindy Mitchell; bettyehydeottawa@gmail.com:/ 613-236-3108

- **President BHCELC:** bettyehydepresident@gmail.com
- **Ministry of Education,** Licensed Child Care Help Desk: 1-877-510-5333 or childcare_ontario@ontario.ca
- **CCEYA Licensing Officer** Jennifer.Whiteford@ontario.ca / 613-787-4081
- The **College of Early Childhood Educators** investigates complaints about College members related to professional misconduct, incompetence or incapacity. If you wish to file a complaint against a member, please call toll-free: 1 888 961-8558 or email: discipline@college-ece.ca
- **Ottawa Public Health** <http://www.ottawapublichealth.ca/> 613-580-6744

23. Vulnerable Sector Checks

In keeping with the directive from the Ministry of Education “Vulnerable Sector Checks” (VSC) must be completed by all staff, students and volunteers who have direct contact with children. This policy shall apply to all new staff, students and volunteers specifically: Director, educators, supply educators, placement students, BHCELC parents who want to spend time in the program, and any parent delegates (ex. caregiver, grandparents).

Forms for the “Vulnerable Sector” are available from the Regional Police Department website and by request from BHCELC. A letter from the Director to support your application to volunteer is also available at the Centre. No costs are charged to BHCELC members as we are a non-profit/charitable agency. Should costs be charged for expedited service, the applicant will be responsible for these fees.

The Centre's Executive Committee is responsible for maintaining a confidential record of all reports received, and, in particular, assessing all positive reports for relevance to its operation and risk to children. A positive report may not preclude employment/association. All VSCs will remain valid for 5 years as long as an Offence Declaration is signed yearly by all persons continuing to interact with the children at BHCELC.

Before a parent can spend time in the program, and before hiring an employee, a valid Criminal Record Check for the Vulnerable Sector must be given to the Director (or Director designate) to make a copy for our records. The Vulnerable Sector check must be current; having been issued by the Police Department no more than 6 months prior to it being given to the Director. In the event that a cleared VSC is not available, then the person cannot start their contract or volunteer. Contracts for staff will not be signed until proof of a cleared Vulnerable Sector Check is provided.

Applicants have the additional option of going directly to the Police Department and paying a fee which will expedite the process. This expense will not be reimbursed by BHCELC. The information on the VSC will be copied and filed at BHCELC. Staff and volunteers must retain the original VSC.

If exceptional circumstances (ie. emergency) dictate the need to use volunteers that do not have a VSC form available, when their help is required, BHCELC staff will ensure that these persons are always under the guidance and supervision of a BHCELC Educator. As an additional measure, BHCELC will ask the individual(s) involved to fill out an Offense Declaration.

Non-cleared Vulnerable Sector Check

In the event that a staff person or member submits a VSC form to BHCELC that indicates that working in the vulnerable sector is problematic, then that person will not be allowed on the premises. In the event that a staff person/member produces a non-cleared CRC during a contract, then that contract will be terminated immediately. Staff whose employment is terminated shall be given pay in lieu of notice in accordance with the Employment Standards Act of Ontario. Should the staff person/member produce a cleared Vulnerable Sector Check after the termination, then they may reapply to the Centre. The Board of Directors at BHCELC reserves the right to consider the application. Any grievances concerning a non-cleared Criminal Record Check must be taken up with the Ottawa Police Department, not BHCELC.

24. Serious Occurrence Policy and Procedures

Ontario Regulation 137/15

Definitions;

Serious occurrence" means,

- (a) the death of a child who received child care at a home child care premises,
- (b) abuse, neglect or an allegation of abuse or neglect of a child while receiving child care at a home child care premises or child care centre,
- (c) a life-threatening injury to or a life-threatening illness of a child who receives child care at a home child care premises or child care centre,
- (d) an incident where a child who is receiving child care at a home child care premises or child care centre goes missing or is temporarily unsupervised, or
- (e) an unplanned disruption of the normal operations of a home child care premises or child care centre that poses a risk to the health, safety or well-being of children receiving child care at the home child care premises or child care centre

Any serious occurrence must be reported to the Ministry through the Child Care Licensing System within 24 hours of the licensee or supervisor becoming aware of the occurrence. The 24 hour window to report a serious occurrence starts when the licensee or delegate or supervisor becomes aware of the incident. If there is any uncertainty as to whether a "serious occurrence" has taken place the Director, or designated Staff member, may call the Regional Office at 613-787-5279.

The electronic Child Care Licensing System is used for reporting a Serious Occurrence.

When providing a report the staff member must be prepared to provide the following information:

- Educator's name and contact number
- BHCELC's address
- Child's first name and last initial

- Child's age and date of birth
- Date and time of the incident
- Explanation of the situation

Reporting should be completed by the Program Director and/or the most senior staff member on site. If the Program Director is not available, they should be notified as soon as possible.

Procedures:

Death of a Child while in attendance at BHCELC

The Program Director or senior staff member on site designates one staff member to remain with the child and designates others as follows;

One staff member in attendance clears all children from the area and finds someone on site to supervise these children;

- One staff member calls: 911 and the Parent of the child and Program Director (if not on site);
- The Program Director or senior staff member on site completes the Serious Occurrence Report and notifies the Ministry within a three (3) hour time period;
- The staff member witnessing the death completes the appropriate accident report form and makes copies available for authorities as necessary;

The Program Director or senior staff member on site (if unable to notify the Program Director) notifies the President of the Board of Directors; if he/she is not able to notify the board President, the Program Director will continue to call other board members until someone is notified verbally.

Alleged Abuse or Mistreatment of a Child While in Attendance at BHCELC:

Policies will be followed at all times specifically those outlined in the Prohibited Practises Policy.

The Program Director or senior staff member on site will notify the Ministry, Children's Aid and the President of the Board of Directors.

Serious Injury to a Child While in Attendance at BHCELC:

The staff member at the accident site administers temporary first aid, designates another staff member to call 911.

Another staff member in attendance clears all children from the area and finds someone on site to supervise these children, if necessary;

- The Program Director or senior staff member on site notifies the parent or alternate emergency contact;
- If the child is transported to the hospital, a staff member will accompany the child if the parent or emergency contact is not on site;
- The staff member witnessing the accident will complete an accident report form and make copies available for authorities as necessary;
- The Program Director will complete the Serious Occurrence Report online within the required 24 hour time period.

The Program Director or senior staff member on site (if unable to notify the Program Director) notifies the President of the Board of Directors; if they are unable to notify the board President, the Program Director will continue to call other board members until someone is notified verbally.

Child Missing While in Attendance at BHCELC;:

Program staff will alert other staff members and will immediately call 911.

Procedures will be followed as outlined in the serious injury portion of this policy.

Disaster on the Premises:

Procedures will be followed as outlined in the fire evacuation Policy

It is a requirement of the Minister of Education that BHCELC conduct an annual analysis of all Serious Occurrences, document the actions taken in response to the analysis, and maintain a record of this analysis.

25. Prohibited Practices

Young children benefit from an affirming approach that encourages positive interactions with other children and with adults, rather than from a negative or punitive approach to managing unwanted behaviour. Experiencing positive relationships in early childhood also has significant long term impacts on physical and mental health, and success in school and beyond. For this reason the following practices are prohibited by anyone at BHCELC:

(a) corporal punishment of the child;

(b) physical restraint of the child, such as confining the child to a high chair, car seat, stroller or other device for the purposes of discipline or in lieu of supervision, unless the physical restraint is for the purpose of preventing a child from hurting himself, herself or someone else, and is used only as a last resort and only until the risk of injury is no longer imminent;

(c) locking the exits of the child care centre premises for the purpose of confining the child, or confining the child in an area or room without adult supervision, unless such confinement occurs during an emergency and is required as part of the licensee's emergency management policies and procedures;

(d) use of harsh or degrading measures or threats or use of derogatory language directed at or used in the presence of a child that would humiliate, shame or frighten the child or undermine his or her self-respect, dignity or self-worth;

(e) depriving the child of basic needs including food, drink, shelter, sleep, toilet use, clothing or bedding;
or

(f) inflicting any bodily harm on children including making children eat or drink against their will.

Use of any of the above methods would be considered extremely serious. If any person is observed to be using any of the above methods, BHCELC would discharge the person immediately and suspend them from any further contact with the Centre. If the person in violation of the prohibited practices is a Registered Early Childhood Educator they would be reported to the College of ECEs and disciplinary measures would be undertaken with guidance from the Professional College.

26. Supervision of Students and Volunteers Policy

Supervision of Volunteers and Students Policy

BHCELC values the support given by volunteers and students to our programs.

Volunteers and students (over 19 years of age) are required to provide a Criminal Reference Check for the Vulnerable Sector, as stated in Ontario General Regulation 137/15 made under the Child Care and Early Years Act, 2014, before participating in any of our programs.

High school students (under 18 years old) completing community service hours and co-op placements are not required to provide a VSC as stated in Ontario General Regulation 137/15 made under the *Child Care and Early Years Act, 2014*.

Volunteers and students may not be left alone with a child at any time.

The supervision and orientation of volunteers and students will be conducted by the Director and by the Educators in the programs where the volunteers and/or students are participating.

Volunteers and students may not be counted in the staffing ratio.

An Educator will be designated to complete field placement evaluations for each student at the beginning of their placement.

All volunteers and students are required to read and sign off on the following policies and procedures before interacting with children and if applicable annually thereafter:

BHCELC Parent Manual
Fire Safety
Emergency Management
Sanitary Practises
Criminal Reference Checks -Police Vulnerable Sector Check
Program statement Implementation
Serious Occurrence
Sleep Supervision
Staff Training and Development
Parent Issues and Concerns
Supervision of Volunteer and Students
Prohibited Practices
Anaphylaxis and Allergic Reaction
Administration of Medication
Playground Safety
Individual Child Profile(s)

27. Environmental Policy

At Bettye Hyde we believe the Educators have a responsibility to make sustainable education a part of everyday practices, rather than a topic or theme to consider for a short time. Sustainable practises are embedded within the curriculum and are part of the day to day running of our centre. Sustainability education enables educators and children to promote a sense of responsibility, show respect for the natural environment, be active participants and bring about enquiry and social change.

For Children -

We encourage children to participate in a recycling and composting program (recycling bins for cardboard, plastic and paper and green bin for food scraps and paper towel) and involve them in developing new strategies for recycling materials (using donated materials for art n craft and/or participating in park clean ups etc.)

We show respect and caring for all living things. We catch and release all little critters that find their way into our indoor space. We also have a resident pet fish that all the children take turns feeding. Not only do they love watching our fish they also learn that the fish is a living creature that we need to respect and care for.

For Educators –

We have practices in place to promote environmental sustainability. This demonstrates our commitment and willingness to maintain environmental practices for the future. Areas of particular concern include:

- The purchase of environmentally friendly products;
- Limited chemical use;
- Energy use;
- Reuse as much as possible and if not recycle;

- Purchase in bulk and use reusable bags for all fruits and vegetables purchased/avoid food in clam shell packages and try to purchase only seasonal locally grown produce – otherwise buy nutritionally rich frozen produce;
- Minimize food waste;
- Water use/ minimisation;
- Promote and support the use of cloth diapers;
- Encourage use of cloth/reusable bags for soiled clothes and for all shopping for the centre in order to limit the need for single use plastic bags;
- Keep purchasing to a minimum and when we do we purchase we purchase locally, and buy quality/long lasting items;
- Being good role models for environmental stewardship is our goal. To this effort we have created a natural environment in our outdoor space and provided natural materials for the children to play with. When the seasons allow we plant gardens with the children and care for them throughout the summer.

Our handbook with all policies are kept in the front hall of the BHCELC premises and are available to parents for inspection at any time.